# MAINTENANCE and SUPPORT

#### ANTICIPATE, SUPPORT, IMPROVE





**TEST THE QUALITY** 

# MAINTENANCE AND SUPPORT CONTRACTS

By subscribing to one of the LF Technologies' Maintenance and Support contracts, you choose for a period of **2 years :** 

- Management of your maintenance and intervention budget
- Insurance of a faithful and quality maintenance performed by LF Technologies engineers
- Insurance of having a facility that works with 100% original spare parts
- International assistance
- Intervention reports for an openness of our actions

Our offers include recommendations for care, maintenance and readjustments of the benches.

#### Maintenance and Support contracts :

- 3 Levels of offer
- 3 Tranquility solutions

|                               | ECO          | STANDARD   | PREMIUM   |
|-------------------------------|--------------|------------|---|
| LF'ASSIST - <b>AUDIT</b>      | 1 per year   | 1 per year | 1 per year  |
| LF'ASSIST - <b>PREVENTIVE</b> | 1 per year   | 2 per year | 2 per year  |
| LF'ASSIST - <b>CONTACT</b>    | 6h / year    | 12h / year | 24h / year  |
| LF'ASSIST - <b>REPAIR</b>     | $\checkmark$ | ✓          | <ul> <li>Image: A start of the start of</li></ul> |
| LF'ASSIST - <b>REPAIR 2W</b>  | 8            | ✓          |   |
| LF'ASSIST - <b>REPAIR 72H</b> | 8            |            |   |

## ASSOCIATED BENEFITS



### **LF'ASSIST - AUDIT**

- Sending an engineer to visit your site ;
- Measuring the state and the safe operating of equipment ;

• Writing audit report in PDF file (equipment status report, list of spare parts to be replaced, list of maintenance work to be carried out, equipment optimization proposals).

#### LF'ASSIST - PREVENTIVE

- Replacement of the spare parts of the installation ;
- Managing of start-up ;
- Mandatory technical stop.

At least 2 weeks before the intervention, LF Technologies will contact you with a list of actions established according to the audit carried out.

# LF'ASSIST - CONTACT

- Immediate call handling between 8:30/12:30 -14:00/18:00 (working days);
- Technical response or visit planning within 48 hours ;
- Helpline.



#### **LF'ASSIST - REPAIR**

**3 different services :** REPAIR/REPAIR 2W/REPAIR 72H that determine the intervention time of LF Technology teams.

- Breakdown or maintenance interventions that are outside the scope of the LF'ASSIST AUDIT and LF'ASSIST PREVENTIVE days;
- Time of intervention not guaranteed / 2 weeks / 72H ;
- PDF report of the interventions carried out and those to come.

#### WOULD YOU LIKE TO SUBSCRIBE TO ONE OF OUR MAINTE-NANCE AND SUPPORT CONTRACTS?

Contact us by phone on +33(0)2 51 60 06 06 or by e-mail to sav@lftechnologies.fr



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HYDRAULIC

MECHANICAL

SPECIAL MACHINES

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